

Big Decisions Plymouth

Board updates newsletter November 2019

Community Homes



Primrose park wins award

Primrose Park has yet another honour to its name after being awarded Sustainable Project of the year beating off competition from eight other projects including the giant Crossrail development in London.

Resident involvement strategy

The Board looked at the draft Resident Involvement Strategy for 2019-22 which sets out how we will involve residents in the decision making in the organisation. Staff and tenants were involved in reviewing the strategy and ensured it meets the requirements of the Together With Tenants charter.



Beacon update

An update on the Beacon was given as new Amazon lockers have been fitted and are being used by the community as well as a brand new defibrillator. The Beacon is also available to hire for the community.

Make A Stand pledge

We've signed up to the Make A Stand pledge against domestic abuse. We are working towards accreditation from the Domestic Abuse Housing Alliance that will show we offer the best support for victims and perpetrators, for residents and staff.

Cyber Essentials



We're now Cyber Essentials accredited which means that we use best practice in line with our IT security. This is great news for PCH Manufacturing as it now means we're able to tender for jobs in large organisations such as Babcock.

PCH were checked against the Governance and Financial Viability Standard which confirmed we were still rated the highest G1 for Governance and V1 for viability.

Changes to Resident Scrutiny

Resident scrutiny is being changed with the aim of involving more residents than ever. Task and Finish groups will carry out the reviews and a Scrutiny Steering Group will oversee the implementation of the action plans formed from these groups. Recruitment to the Scrutiny Steering Group will be taking place in the New Year – register your interest with the Governance

There are currently over 3,000 residents registered to use MyPCH.

The Board will be recruiting in 2020 so ensured their skills matrix was up to date to reflect future requirements for the business.