

Feedback on Titchy Park (Greatlands Crescent) Survey

March/April 2021



Overview

We asked residents to tell us their experiences of Titchy Park so we can try and make the area work better for residents. We would like to increase involvement from the local community in the decisions we make about the area.

How the consultation was conducted

The consultation was mailed directly to those living a short distance from the park itself. There was an option to fill in and return a paper survey or to complete it online via SurveyMonkey. Emails and text messages were sent as reminders to those residents who we hold details for.

The SurveyMonkey link was also shared on PCH's social media as a link that people could click on to complete the survey instantly.

Consultation Results

61 residents completed the survey.

Nearly 80% of respondents use Titchy Park at least once a month with nearly 20% using it daily and further 23% using it a minimum of once a week.

48% of respondents rate their experience of using the park as 'positive' or 'very positive'.

13% of people rated their experience as 'negative' or 'very negative'.

Key Feedback

Some of the key things you told us include:

- You enjoy taking your children to the park to play.
- Dog walkers enjoy the green space.
- Most users of the park are pleasant/the atmosphere is good.
- Separation of the dog walking area and the play park makes people feel safe.
- Locking up of the park at key times helps to address some of the ASB problems.

Some issues you raised include:

- Anti-Social behaviour has been a problem for some time.
- The trampoline is broken and needs addressing.
- Litter and broken glass is a problem.
- Noise can be an issue.
- The location of the bins could be better.
- There could be a better selection of play equipment.

48% of those who responded rated their experience of the park as 'very positive' or 'positive'

73% of respondents would like there to be more picnic benches in the park, only around **7%** disagreed with this. The remainder stated that they 'did not know'.

37% of respondents would like to be more involved in decision making about the park with a further **25%** expressing an interest in an online focus group.

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Next Steps

We will use the information gathered from this survey to help us make decisions about the park and to involve the community more. Those who have expressed an interest will be contacted about attending a small focus group of residents.

The shelter has already been removed and we will be asking residents to have a say in the type of benches we replace it with. We will also look at ways we can repair or replace the trampoline and locate a new bin which is easier for the dog walkers to access. In addition to this we will consider how feasible it would be to add further play equipment for younger children.

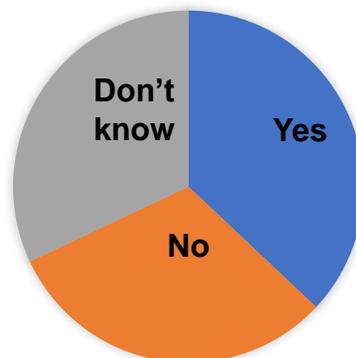
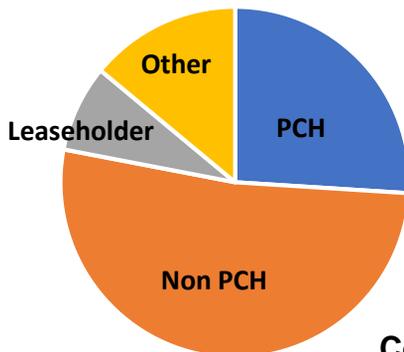
Our teams will continue to clean the park 3 times a week and we will continue to work with the local policing team to address the ASB. We will also continue to lock up the park at key times in the evenings and consider extending these throughout the holidays.



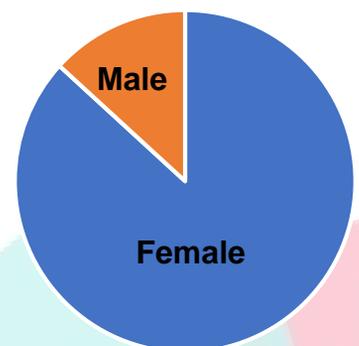
Of the **61** who responded

Those wishing to be more involved

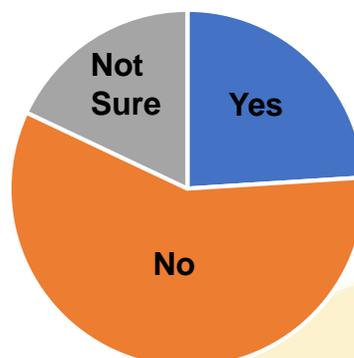
Type of resident



Gender



Completed a PCH survey before



If you would like to see the full survey results please email communitiesteam@plymouthcommunityhomes.co.uk or call us on 0808 230 6500