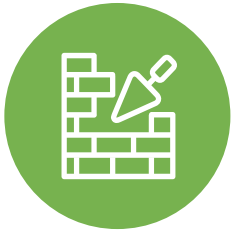


# Our services at a glance

## Services continuing

## Services with some changes

## Services paused



External repairs wherever possible



Requesting a future repair



Safety checks in residents' homes and buildings



Flytipping removal and clearances



Outdoor environmental services



Stairwell cleaning



Laundries will remain open with social distancing in place



Outdoor playgrounds remain open



Routine repairs



Resident led events in PCH Buildings to resume



The Beacon will be open to the public



Community rooms will be open



Any routine in person home visits can take place



Community activities will begin indoors with the rule of 6 applying



Allocations, lettings, mutual exchanges and sales will continue



Kitchen and bathroom renewals in occupied properties



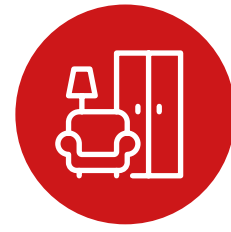
Plumer House will be open for scheduled meetings



Our City Centre shop will be open for appointments only



Housing, Leasehold and Income Officer visits - contact to be over the phone or virtually where possible



Communal lounges in sheltered housing schemes remain closed