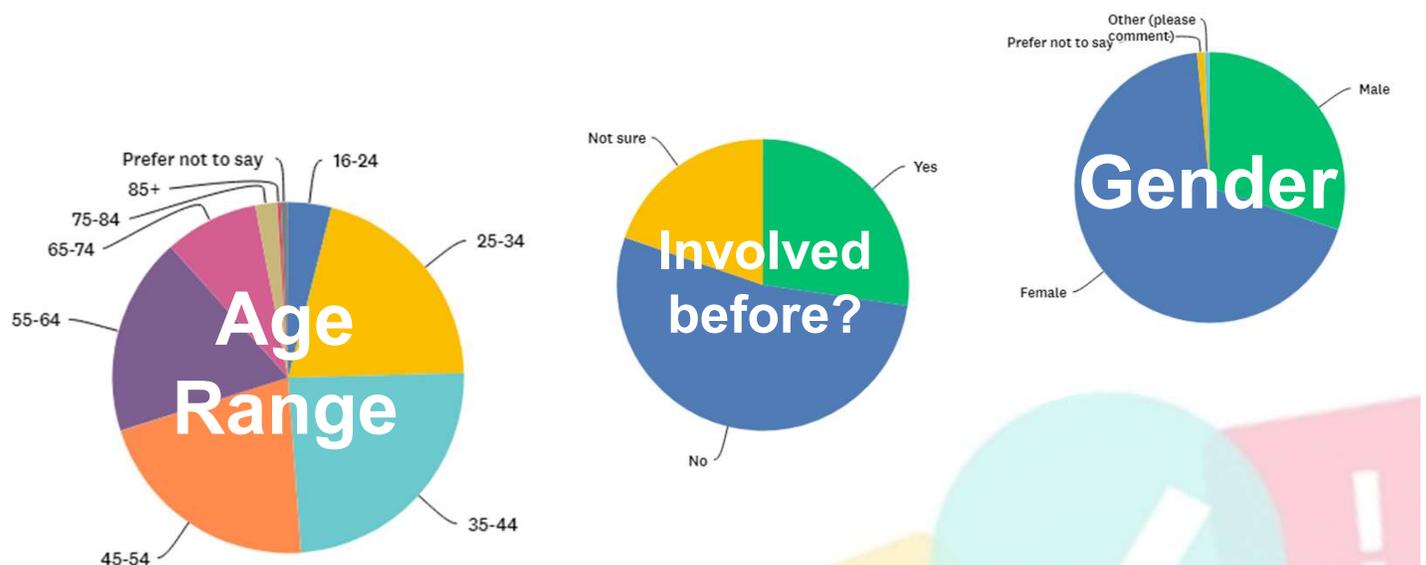


# Feedback on PCH Neighbourhood Plan Survey

April 2021



Of the **335** who responded



If you would like to see the full survey results please email [communitiesteam@plymouthcommunityhomes.co.uk](mailto:communitiesteam@plymouthcommunityhomes.co.uk) or call us on 0808 230 6500

# Feedback on PCH Neighbourhood Plan Survey

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## Overview

The reason for this consultation was to survey specific areas of the city for their feedback which will be used to produce Neighbourhood Plans for Efford, Morice Town, Devonport, Tower Blocks & Mount Wise and Plympton. Neighbourhood Plans are created by the Housing Team to deliver a unique response to the needs and requests of PCH residents in their local area.

## How the consultation was conducted

The consultation was delivered via Survey Monkey and was promoted on PCH's Facebook page and website. It was also sent by text and email to residents that live in the specific areas listed above. The respondents had the option to enter a prize draw to win one of five £50 vouchers. All results were collated and separated by area and shared with the relevant Housing Officer.

## Consultation results

335 PCH residents completed the survey. Residents responded to questions about a sense of community, services & support in their neighbourhood, outdoor spaces in their area, standards of cleanliness and quality of roads and parking provision. We also asked residents to tell us what they liked and did not like about their area and to suggest improvements. The results were filtered by each location and sent to the individual Housing Officer responsible for that area.

## Impact

Housing Officers for the areas above will use this feedback to develop their individual Neighbourhood plans, which are then published on the PCH website and shared with PCH residents. The plans also help us work with partner organisations such as PCC, local police and health services in the area. You can find up-to-date Neighbourhood plans at <https://www.plymouthcommunityhomes.co.uk/our-community/neighbourhood-plans/>

Over 70%  
said yes,  
I feel safe and secure in my  
neighbourhood

Over 57%  
said yes,  
I feel like there is a sense  
of community in my  
neighbourhood

Over 67%  
said yes,  
I am happy with the outdoor  
spaces in my area such as parks  
and green spaces

Over 84%  
were satisfied  
with the survey itself and  
over a 53% hadn't completed  
a survey with us before