

Resident Involvement

Formal Engagement

Informal Engagement

Resident Review (one off scrutiny reviews)

Neighbourhood Walkabouts

Armchair Advisors

Board

Voids Inspectors

Resident Associations

Make-a-difference Days and Events

Focus Groups

Customer Focus Committee

Spends and Saves (procurement)

Community Forums

Community Development Projects

Surveys and consultations

Scrutiny Steering Group

Mystery Shopping

Formal Groups and Partnerships

Neighbourhood Projects

Meetings

- Strategy
- Policy
- Scrutiny

- Service Improvement
- Holding services to account
- Collaborative working with PCH

- Local issues
- Community leadership
- Long term joint working

- Tidy up and improve Neighbourhoods
- Community building
- Project based

- Share views and ideas
- Feedback and listening
- Resident led

More time and commitment required

Less time and commitment required

Resident Learning