

Our services at a glance

Service as normal

Services with some changes

Services paused



All repairs, safety checks and maintenance works



Flytipping removal and clearances



Outdoor environmental services



Stairwell cleaning



Laundries will remain open



Outdoor playgrounds remain open



Resident led events in PCH Buildings to resume



The Beacon will be open to the public



Community rooms will be open



Any routine in person home visits can take place



Community activities will begin with face coverings and reduced social contact



Housing, Leasehold and Income Officer visits



Beacon café is fully open



Plumer House now open



Our City Centre shop will be open for appointments only



Allocations, lettings, mutual exchanges and sales will continue



Communal lounges in sheltered housing schemes are open with some restrictions in place