

YOUR NEIGHBOURHOOD PLAN THOMPSON ROAD & CARBIS CLOSE

WHERE YOU LIVE – WE WANT YOUR NEIGHBOURHOOD TO BE A GREAT PLACE TO LIVE.

This is your neighbourhood plan for 2024/2025. We've put it together with your help to explain the main issues affecting your area and what needs to be done to make it a better place to live.

YOUR TENANCY MANAGEMENT TEAM:



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HERE'S WHAT WE'VE DONE SO FAR

OVER THE LAST 12 MONTHS WE HAVE..



Worked closely with the local Police to identify and tackle crime and anti-social behaviour.



Reported fly-tipping when we have been told about it and made sure this has been cleared ASAP.



Responded to reports of damage done to community areas both on PCH land and Plymouth City Council land. We have reported this and followed up with making sure it has been fixed.



Started to work with other departments in PCH to look at the estate management to improve the area.



Worked closely with our Development team and Plymouth City Council to ensure the roads and pavements have now been adopted by Plymouth City Council. This means maintenance of the road will be picked up through Council Tax and the expense not passed onto our residents via service charges.



THOUGHTS ON YOUR NEIGHBOURHOOD

Over the last 12 months the local housing team has been asking people in your neighbourhood about the area, what problems there are and about priorities for the future. Below are the specific issues raised and other information about the neighbourhood:

WHAT YOU TOLD US

- You don't feel safe living in your area
- The communal areas are not well maintained and makes the area look scruffy and rundown
- People do not seem to have any pride for the area they live in
- You are unsure what your Neighbourhood Team do
- There is a lack of community spirit

WHAT OTHER ORGANISATIONS TOLD US ABOUT THE WIDER AREA

- There is a lot of multi-agency working with other agencies such as the Police and Plymouth City Council
- Four Greens Community Centre are open Monday to Friday from 9am -4.30pm and can be contacted on 01752 875916. They have many different [services](#)
- The Community Builders work out of Four Greens, they can work with communities to promote change and develop or sustain services
- The Salvation Army in Lancaster Gardens hold different [events](#) throughout the week. There is also access to debt advice Mon-Fri and Baby Basics

WHAT WE SAW TOGETHER

- There is a thriving local shopping precinct, which includes a chemist, retail shops, takeaways, and a café.
- There are a lot of community events, services and support available to people living in Whitleigh, however, advertising of these services and events could be improved.
- It is a very green area with large open spaces for people to enjoy.
- Whitleigh is a large community and although it is out of the city centre, there are good transport links

WHAT ARE WE GOING TO DO?

REDUCE ANTISOCIAL BEHAVIOUR AND CRIME

Why? To build safer and more sustainable communities.

How? Continue to work with the Police, Plymouth City Council and other agencies to tackle Anti-Social Behaviour.

When? Ongoing

IMPROVE THE LOOK OF COMMUNAL AREAS

Why? This has been identified through feedback from residents and estate walkabouts.

How? We will be exploring different management opportunities with our colleagues in Environmental Services and Plymouth City Council to make sure the maintenance is carried out.

When? 2024-2025

RAISE THE VISIBILITY OF OUR NEIGHBOURHOOD TEAM AND WHAT WE DO

Why? So we are more accessible and residents know who to contact.

How? Consider re-instating drop in sessions; carry out more estate walkabouts; contribute to more resident's events.

When? 2024-2025

IMPROVE COMMUNITY ENGAGEMENT AND ACTIVITIES

Why? You have told us there is a lack of community spirit/pride in the area you live.

How? PCH will engage, promote, support and be involved with community groups, activities, events and services in the area. PCH will liaise with the Whitleigh Community Builder to communicate the results of the survey to enable them to identify community needs.

When? 2024-2025

IMPROVE THE OVERALL LOOK OF THE ESTATE

Why? So residents feel proud of their community.

How? We will continue to tackle fly-tipping and rubbish on our land, We will also liaise with Plymouth City Council when fly-tipping occurs on their land. We will carry out regular walkabouts throughout your street to identify any issues and speak to you all so you know who we are.

When? Ongoing

SUMMARY

Thompson Road and Carbis Close are two relatively new streets in Whitleigh and the houses were built to be energy efficient. The local shops are close by and a slightly longer walk across the bridge takes you to the supermarkets and bigger stores at Transit Way. Transport links are good, but the buses can be expensive. However the area has an abundance of services and shops that the need to travel is not necessarily required. There is a lot of green space and parks for children to play safely and the local community trust and churches offer free courses/groups for people to enjoy.

The majority of residents are happy living here, but due to some anti-social behaviour do not always feel safe and secure in their home. Building a stronger community feeling would help people to feel safer.

The overwhelming message when speaking to residents is about how the streets feel neglected and untidy and they would like this to be improved.



YOUR NEIGHBOURHOOD INCLUDES:

Thompson Road, Carbis Close

Facilities

- Paypoint Top Up facility - Whitleigh Green/ Norwich Avenue
- Cashpoint Machine, Co-op Whitleigh Green

Schools

- Whitleigh Community Primary School, Lancaster Gds

Places of worship

- St Chads, Whitleigh Green
- Bethany Evangelical Church, Budshead Road
- Salvation Army, Lancaster Gardens

Play areas

- Bodmin road play area
- Bodmin road skatepark
- Whitleigh Woods nature reserve