



RESIDENT INSIGHT

Pentamar Street Communal Area Improvements

Plymouth Community Homes sought feedback from residents in the blocks including and surrounding Pentamar Street, so that funding can be sourced to undertake improvements works in addition to those that are already in the planning stage in the area. PCH wanted to ensure that any improvements that took place, took into account the views and opinions of local people to ensure that PCH were being guided by residents on what they wanted to see more of. Residents were offered options that would be feasible to install or upgrade, as well as those that would be achievable with available funding streams. Residents were also offered the chance to put forward suggestions for what they saw as local priorities.



PENTAMAR ST. & ROSS ST.

How we listened



120 Residents and Leaseholders were contacted for feedback using email, postal surveys, and text message, to ensure everyone had the opportunity to provide their feedback

What you said



88% of local residents that responded to this survey were in favour of renovation works taking place to the communal spaces in the area. Only half of residents currently make use of their courtyards, with various reasons cited for why residents do, and do not use these spaces. Residents

provided a range of information on what they would like to see to improve these spaces, with a strong focus on spaces and areas for families and children, as well as making them more inclusive and welcoming.

What we will be doing



The local Housing Officer will be pursuing available funding streams and submitting applications based on the priorities that residents have put forward within this survey. Work will be required to seek accurate costings so that appropriate funding can be sourced and then a longer term plan will be put together on what will be installed, and when.

PCH may carry out further consultation works as part of this plan, as any improvements works that have funding approved will have a considerable impact on affected residents. PCH sees residents at the heart of everything we do, so including residents within this process is imperative.





You said, we did

You said: 88% of respondents to this survey were in favour of the identified areas being renovated

We did: The PCH Housing Officer will be exploring available funding streams to ensure that renovation works take place

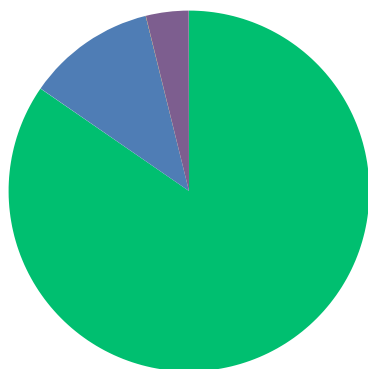
You said: 51% of respondents to this survey confirmed that they don't use the courtyards currently.

We did: Any funding bid will ensure that all renovation works provide inclusive, accessible, and functional areas for everyone within the community

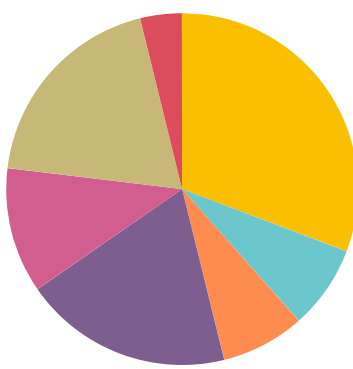
You said: All renovation options offered were popular with residents, with the resurfacing of the floor being the most popular choice

We did: PCH will prioritise residents choices within any funding application to ensure that local peoples wishes are being met.

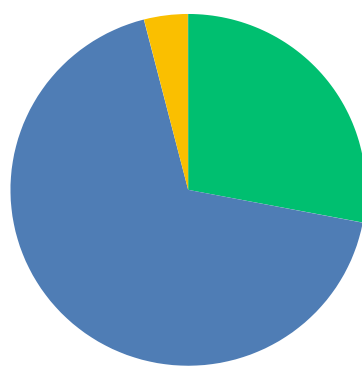
Resident profile



Tenant	102
Leaseholder	4
Shared Owner	1
Old Persons Accomodation	5
Housing with Support	7
Other	5



Under 16	0	55 - 64	5
16 - 24	0	65 - 74	3
25 - 34	8	75 - 84	5
35 - 44	2	85 +	1
45 - 54	2	PNTS	0



Male	7
Female	17
PNTS	1
Other	0

