



 I'm going to...

Get involved

Who gets involved?



Who gets involved?

Anyone! If you want to make things better or tell us what it's really like to be a PCH resident, we'd like to hear from you.

Why be involved?

If you get involved with PCH you can:

- Improve things for you and your neighbourhood
- Help us to make key decisions that will affect residents and improve our services
- Meet new people and make friends
- Learn new skills, access free training and improve your confidence
- Boost your chances of getting paid work or into further education

How much time?



If you have
a little time



If you have a
little more time



If you have a
lot of time

How to get involved

There are lots of ways to get involved. Here's how...



**Involved
online**



**Getting involved online can take as little
or as much of your time as you like!**

Get involved and talk about what's important to you with staff and other residents from the comfort of your home.



Surveys

Complete our online surveys by looking for them here:

www.plymouthcommunityhomes.co.uk



If you have a little time



Social media

Keep up to date with the latest news and events from PCH on Facebook, Twitter and Youtube. You can message us too and we'll make sure we reply.



PlymouthCommunityHomes



PlymCommHomes



Plymouth Community Homes



www.plymouthcommunityhomes.co.uk



If you have a little time



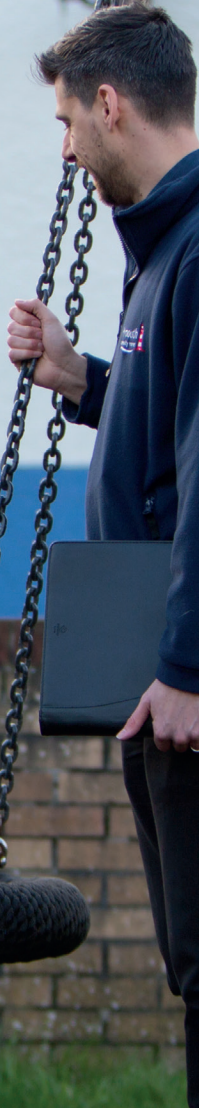
Text and email

Receive information via text and email and give us your feedback at your convenience.



If you have a little time

Involvement in
your area





Make-a-difference days

One off days that bring local residents, staff and other organisations together to clean up neighbourhoods and talk about local issues. (We can provide funding to support this.)



If you have a little more time



Events and projects

We can work with you to organise a fun day, a trip or a longer project.



If you have a little more time



Walkabouts

Tell us what you think of your area and what we can improve by joining us on our estate walkabouts with your local Housing Officer.



If you have a little more time



Focus groups

Come along to a group session with other residents and members of staff to give your views and ideas for one of our services.



If you have a little more time



Residents groups

A chance for you to talk about the local issues that are affecting you and your neighbours. We can help with setting up, grants, advice and guidance where needed. There are a number of groups which provide social activities.



If you have a lot of time

**Involved
in change**





Resident ready

Help us to make sure the information we share with residents is clear and easy to understand. You will review and test PCH documents, changes to our website and other digital services such as MyPCH portal before they go live.



If you have a little more time



Mystery shoppers

Be part of our team of residents who test our services. You can give feedback on the services we provide you, and take part in training to run focus groups with other residents, and our staff.



If you have a little more time



Board members

As a Board Member you will be involved in key decisions that will affect PCH and our residents across the city.



If you have a lot of time



Resident Review

Design and carry-out in depth reviews focused on a particular service delivery area. Help us to learn what we're doing well and what can be improved.



If you have a lot of time



Scrutiny steering group

Join our group of trained residents who monitor the in depth reviews of our services and coordinate choosing the next area to be focused on.



If you have a lot of time



Spends and saves

Residents help us to decide which contractors we use. We provide training so you can help us with shortlisting, interviewing companies and site visits.



If you have a lot of time



Customer Focus Committee (CFC)

The CFC supports the Board by looking at resident related issues such as our policies and procedures.



If you have a lot of time

Contact us if you'd like to get involved!

Call the Communities Team on **0808 230 6500** or you can email us at **communities@plymouthcommunityhomes.co.uk**

About us, what we do and other involvement opportunities.



Communities Team

We deliver projects that increase opportunities for residents to find work and develop skills, improve health and wellbeing, help residents improve their communities and get involved and influence local and PCH-wide decisions about homes and neighbourhoods.



Learn For Free

We provide a free training programme for PCH residents. We publish the courses on offer in the events section of our website and our Learn For Free leaflet. Courses include first aid, food hygiene, computer skills, writing a CV and much more.



Community Development

We work with partners and community groups to provide local projects, activities and initiatives. We want our communities to be places where people enjoy living and help our residents to achieve their goals.



Clubs

We run a range of hobby and learning groups where residents can learn new skills and make new friends. There are weekly Maths, English, crafts, computer skills, photography and gadget clubs held at Plumer House.



-  0808 230 6500/01752 237990
-  communities@plymouthcommunityhomes.co.uk
-  plymouthcommunityhomes.co.uk
-  twitter.com/PlymCommHomes
-  facebook.com/PlymouthCommunityHomes

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