



New Turf Care Guide

Newly laid turf typically begins to root within a few weeks, but it can take several months to fully establish a strong, healthy lawn. To support successful establishment, please follow the guidance below:

Watering

- Water immediately after laying turf.
- Keep turf moist for first 2–3 weeks.
- Water daily in warm weather (morning/evening)
- Reduce watering once established.

Stay Off the Grass

- Avoid walking on turf for 2–3 weeks.
- Keep furniture and heavy items off
- Limit use until the roots are established.

First Cut

- Cut when grass reaches 5–7 cm.
- Check turf is firmly rooted first.
- Only cut top third of grass.
- Use sharp mower blades.

Feeding

- Use lawn feed after 4–6 weeks.
- Repeat every 6–8 weeks in growing season.



Aerating the soil

- Aerate the lawn once the turf is well established (typically after 2-3 months)
- Use a garden fork or lawn aerator to create small holes in the soil about 10-15cm apart.
- Help improve drainage and reduce compaction.
- Encourages stronger root growth and healthier grass.
- Best done during spring or autumn when the soil is moist but not waterlogged.

Weather Tips

- Hot weather: water more often.
- Wet weather: avoid walking on turf.
- Frost: keep off to prevent damage.

Top Tips

- Do not let turf dry out early on.
- Avoid overwatering.
- Do not cut too short.
- Keep foot traffic low at first.

Waterlogging

It is normal for some areas to become temporarily waterlogged during period of heavy rainfall.

- Allow time for the water to drain naturally, this can take up to a day or longer following prolonged or intense rainfall.
- If water remains within three metres of your home and does not drain away within a reasonable time or if flooding persists, please contact us.
- Please note water pooling more than three metres from your home is not covered by your warranty.

Alterations

Please be advised that any modifications, alterations, or additions made to your garden—whether structural, landscaping, or otherwise will result in the immediate invalidation of the warranty. This includes, but is not limited to, changes to ground levels, drainage systems, installed features, or any elements originally provided as part of the agreed specification. To maintain full warranty coverage, the garden should remain in its original condition.



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