



Your Neighbourhood Plan

Union Street, Stonehouse

This is your neighbourhood plan for Union Street. We've put it together with your feedback to highlight the main issues affecting your area and outline what we'll be doing to help make it a better place to live.

Your Tenancy Management team:



Nic Stockman

Nicola.stockman@pch.co.uk
07711348111



Kyah Tatam

kya.tatam@pch.co.uk
07541612113



Here's what we've done so far

Over the past 12 months, we have:

- Completed regular Community Walkabouts in conjunction with our Repairs and Environmental Services teams
- Carried out minor works including installing bike racks and anti-climb fencing
- Worked with the Communities Team on a fly tipping project in Stonehouse
- Commissioned murals to improve the local environment for residents
- Organised a monthly drop-in Housing Surgery
- Taken robust tenancy action in relation to anti-social behaviour in the area



Thoughts on your neighbourhood

Over the last 12 months the local housing team has been asking what problems there are and about priorities for the future. Below are the specific issues raised and other information about the neighbourhood:

- Residents are worried about safety, particularly drug use, vandalism and groups causing problems in public spaces and stairwells
- Many people feel there isn't a strong enough community feeling or enough spaces to meet socially
- Security in blocks needs to be improved, with concerns about communal door security and broken CCTV
- Communication with PCH could be clearer, and more updates about what is happening would be helpful
- Cleanliness is a concern, with complaints about litter, dog mess, and fly-tipping
- We will continue to listen to your views and work with residents to ensure Union Street is a neighbourhood where everyone can feel safe and proud to live.
- Families would like safer, cleaner communal spaces for children to play

What are we going to do?

Improve feelings of safety in the area

Why?

Only 41% of you reported feeling safe, with concerns around drug use, vandalism, fights, and intimidating behaviour in public spaces.

How?

We will continue to work with the Police and community safety team at Plymouth City Council and request more visible patrols, and we'll review CCTV systems and apply for funding to upgrade where needed. We will also improve communal lighting in poorly lit areas and consider sensitive lettings and enforcement for persistent issues.

When?

2025-2026

Tackle anti-social behaviour & improve security in communal areas

Why?

You reported drug use in blocks, strangers accessing communal areas, and concerns about insecure front doors.

How?

We will identify blocks needing lock or entry system upgrades and explore options for internal key-lockable doors. We will also support residents to create Neighbourhood Watch or similar initiatives.

When?

2025-2026

Improve communication and visibility of services

Why?

Although most residents know how to contact PCH, many of you felt communication and transparency around services could be improved.

How?

We will increase staff visibility through noticeboards, ID displays, and visits. We'll host housing surgeries for residents to raise concerns.

When?

Ongoing

Improve cleanliness & maintenance of outdoor & communal spaces

Why?

Issues raised included littering, dog mess, poorly maintained courtyards, and lack of bins.

How?

Where needed, we will look at installing extra bins and we'll work with Clean Our Patch to do some education and awareness around littering. We will support community improvements like murals, planting and the ongoing fly-tipping project in Stonehouse.

When?

2025-2026

Strengthen community spirit & inclusion

Why?

Only 24% of you feel part of the community and a lack of shared spaces and tension between groups were highlighted.

How?

We will share and signpost to local community hubs, such as Leadworks, Talk Shop etc. and we'll connect residents with local groups, arts, and community events.

When?

2025-2027

Summary

Our shared vision for Union Street is a neighbourhood where people can feel proud and safe with clean and welcoming communal areas for children to enjoy. We want to create a stronger sense of community through our shared spaces and using events to bring people together. We want to have trust and transparency between residents and housing teams so that we can work together to build a better Union Street.